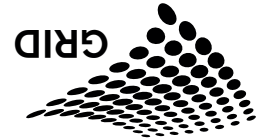


GRID Communications Pte. Ltd.
The Finance Departmen
202 Bedok South Ave 1
Building C, #01-21
Singapore 469332



BUSINESS REPLY SERVICE
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GIRO

THE BETTER WAY

GIRO payment. It s easy! It s convenient!

Useful Information On Giro

1. The average processing time for your application by GRID Communications Pte Ltd and the Bank is about 2 months.
2. Please note that the bank accepts only the completed GIRO forms with original signatories for processing.
3. GRID Communications Pte Ltd will inform you of the commencement date for deduction. Your GIRO application is only effective when the message "Amount S\$xxx.xx will be deducted from your bank....." appears on the bill. Otherwise, please pay by other payment modes.
4. Please refer to the monthly bills for the GIRO deduction dates and maintain sufficient funds in the account to cover the full value of the bill.
5. GRID Communications Pte Ltd will impose a handling fee for any rejected GIRO payments. Some banks will levy a surcharge for unsuccessful deduction. For further enquiries, please contact your bank.
6. If a cheque payment is made to stop a GIRO deduction, the cheque must reach GRID Communications Pte. Ltd. 7 working days before the due date of the bill. Otherwise, the GIRO deduction will still be effective.
7. If you wish to terminate the InterBank Giro Service, please inform your bank and write to us at least 7 working days before the due date at:
**GRID Communications Pte Ltd
(Finance Department), 202 Bedok South Ave 1
Building C, #01-21, Singapore 469332**
8. If you wish to change the bank account used for GIRO deduction to another bank account, you are required to inform GRID Communications Pte. Ltd. to terminate your existing GIRO arrangement and submit a new GIRO application for the new GIRO bank account.



GRID Communications Pte Ltd

202 Bedok South Ave 1
Building C, #01-21
Singapore 469332

Company Reg. No.: 199505665C
Tax Invoice GST Reg. No.: M2-8921703-7
www.grid.net.sg

Customer Service Hotline (65) 6419 6099

Customer Service
Billing

custsvc@grid.net.sg
finance@grid.net.sg

Application for Interbank GIRO

Part 1 - To be filled by Applicant

Please complete this form and return to GRID Communications Pte.Ltd..
For enquires, please call (65) 6486 8777 during office hours.

| | |
|---|--------------------------------------|
| Date | GRID Account No.(1 account per form) |
| To/Name of Financial Institution (Bank) | GRID Customer's Name & Address |
| Branch Name | |

- I/We hereby instruct you to process GRID Communications Pte. Ltd. instructions to debit my/our account.
- You are entitled to reject GRID Communications Pte. Ltd. debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- This authorisation will remain in force until terminated by your written notice sent to my/our address known to you or upon receipt of my/our written revocation through GRID Communications Pte. Ltd..
- Amendment(s) made on the form must be countersigned by the applicant.

| | | |
|--|-----------|------------------------------------|
| Telephone | Facsimile | My/O ur Name(s) As in Bank Account |
| NRIC Number (for non-corporate GRID Communications account only) | | My/Our Bank Account Number |

Please impress your thumbprint clearly if your bank account is operated by thumbprint. For UOB/DBS account holders, your thumbprint(s) must be verified by the respective bank's staff.

I/Our signature(s)/company stamp/thumbprint(s)*

Part 2 - To be filled by GRID Communications Pte Ltd

| | | | |
|---------|--------|------------------------------------|----------------------------------|
| Bank | Branch | GRID Communications account number | GRID Communications batch number |
| 7 1 7 1 | 0 0 1 | 0 0 1 0 7 4 2 9 8 1 | GRID |
| Bank | Branch | Account number to be debited | Bank reference number |
| | | | |

Part 3 - To be filled by Financial Institution

To: GRID Communications Pte Ltd (The Finance Department), 1 Lorong 2 Toa Payoh, #03-01 Braddell House, Singapore 319637.

| | | | |
|------|--------|------------------------------|-----------------------|
| Bank | Branch | Account number to be debited | Bank reference number |
| | | | |

This application is hereby REJECTED (please tick) for the following reason(s):

| | | | |
|--------------------------|---|--------------------------|--|
| <input type="checkbox"/> | Signature(s)/Thumbprint(s)*differs from financial institution's records | <input type="checkbox"/> | Wrong account number |
| <input type="checkbox"/> | Signature(s)/Thumbprint(s)*incomplete/unclear* | <input type="checkbox"/> | Amendments not countersigned by customer |
| <input type="checkbox"/> | Account operated by signature(s)/Thumbprint(s)* | <input type="checkbox"/> | Others: |

| | | |
|--------------------------------|--|------|
| Name of approving bank officer | Authorised signature and stamp of applicant's bank | Date |
| | | |

Verify by GRID Communications Pte Ltd
Date

*Please delete where inapplicable

Please glue and seal here

Please glue and seal here

Please glue and seal here

Please glue and seal here