



**Application & Agreement For Additional Service(s) changes/Termination Of Existing Services(s)\*\* (FORM C)**

<b>Section 1: Applicant's Particulars</b>			
Company Name or Personal Name <i>Mr/Miss/Mrs/Ms/Mdm/Dr. (delete where applicable)*</i>		Name of Authorised Personnel/ Department / Designation	
		Contact Number	Fascimile
GRID Account Number		Email	Handphone Number
IMEI / SIM ID (Existing) <table border="1" style="width:100%; height: 20px; border-collapse: collapse;"></table>		Fleet ID (Existing) <table border="1" style="width:100%; height: 20px; border-collapse: collapse;"></table>	GRID ID (Existing) <table border="1" style="width:100%; height: 20px; border-collapse: collapse;"></table>
<b>Section 2: Application of Additional/ Value-Added Service(s)</b>			
<input type="checkbox"/> Phone Connect <input type="checkbox"/> DATA <input type="checkbox"/> MotoTalk <input type="checkbox"/> Caller ID Restrict <input type="checkbox"/> X' Fleet <input type="checkbox"/> Special In-building Access <input type="checkbox"/> Caller ID Display <input type="checkbox"/> WAP <input type="checkbox"/> GRID Messaging <input type="checkbox"/> Talkie Lock <input type="checkbox"/> GRID Track		<input type="checkbox"/> <b>Request for Talkgroup(s)</b> Talkgroup ID <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> <input type="checkbox"/> <b>Request for Data Service</b> <input type="checkbox"/> <b>Request for WAP service</b> IP Address: _____    Home Page: <a href="http://">http://</a> _____ WAP Push ID: _____	
<b>Mobile Applications on Talkie Lock Home Screen (Please Tick)<sup>1</sup></b>			
<b>Dialer</b>	<b>Messag- ing</b>	<b>Flash- light</b>	<b>Camera</b>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Contacts</b>	<b>Gallery</b>	<b>Voice Ping</b>	<b>Others:</b>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<small><sup>1</sup> By default, the apps listed in the above Talkie Lock section are pre-installed. Please select according if you do not wish to install all default apps. If this section is left blank, all default will be featured on the Talkie Lock Home Screen.</small>			
<b>Request for Changes</b>			
<input type="checkbox"/> <b>Change of PhoneConnect/Mobile number</b> Old Phone Number.    9 <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> New Phone Number.    9 <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table>		<input type="checkbox"/> <b>Change of Talkgroup(s)</b> Old Talkgroup ID <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> New Talkgroup ID <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table>	
<input type="checkbox"/> <b>Change of GRID ID</b> Old PTT ID <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> New PTT ID <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table>		<input type="checkbox"/> <b>Change of Rate Plan</b> Old Rate Plan : _____ New Rate Plan : _____ <b>Phone No. 9</b> <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table>	
<b>Termination of Additional/ Value Added Service(s)</b>			
<input type="checkbox"/> Phone No. <input type="checkbox"/> TalkGroup <input type="checkbox"/> DATA <input type="checkbox"/> GRID Messaging <input type="checkbox"/> Caller ID Display <input type="checkbox"/> WAP <input type="checkbox"/> MotoTalk <input type="checkbox"/> X' Fleet <input type="checkbox"/> Caller ID Restrict <input type="checkbox"/> IDD <input type="checkbox"/> Special In-building Access <input type="checkbox"/> Talkie Lock <input type="checkbox"/> GRID Track <input type="checkbox"/> VoicePing <input type="checkbox"/> TASSTA		<input type="checkbox"/> <b>Change of Fleet ID</b> Old Fleet ID : <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> New Fleet ID : <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"></table> <input type="checkbox"/> <b>Reconnection of Service(s)</b>	
<input type="checkbox"/> *Termination of All services (1 month Notice is required). Reason: <b>LOST/ DAMAGED/ NO USE/ PREFERRED HP/ OTHER</b>			
*Replacement due to: <input type="checkbox"/> Lost <input type="checkbox"/> Out of Box Failure <input type="checkbox"/> Upgrade <input type="checkbox"/> Defects/Damages    Promo Code: _____			
New IMEI / Serial No. (please paste label below) <table border="1" style="width:100%; height: 40px; border-collapse: collapse;"></table>		SIM Card No <table border="1" style="width:100%; height: 40px; border-collapse: collapse;"></table>	
<b>UNDERTAKINGS :</b>			<b>Official Use Only</b>
* We/I understand that the minimum subscription period for Service without contract shall be three months. * We/I understand that GRID's Phone Connect is a value added service and therefore mobile number portability to Singtel, M1 or Starhub is not supported. * A one month written notice for termination is required. * An administration fee of \$16.05 (w GST) per unit applies for any of above service request. * Customers who subscribe or terminate VAS- Special In-building Access has to bring their SIM card to GRID office for programming. * We/I agree to be bound by GRID's Terms and Conditions, and consent to the collection, use and disclosure of personal data, as stated in GRID's website at www.grid.net.sg. * For Talkie Lock application, please note that GRID will respond to enquiries on general troubleshooting of Talkie Lock application only. This service is based on best effort and resolution is not guaranteed. For third party applications update, customer will need to perform self-update as this is outside Talkie Lock's scope of work. * There is no third-party application support. Customers are advised to refer to the respective vendor for third party application support. * We/I agree that there is a requirement to have a Push-To-Talk one-to-one communication service as part of the subscribed services, regardless of the specific subscribed services applied for. Upon the expiry date of any other subscribed services subscribed to, we/I agree to an automatic extension of its subscription of the Push-To-Talk Service, at the charged rates applicable on the date of extension.			Action By : _____ Sales Person : _____ Date : _____ S/O No : _____ Total Charges : _____
Signature : _____			Remarks
Name (if different from above) : _____ Designation : _____ NRIC No. : _____ Date : _____			Company's Stamp 