Customer Service Hotline: 6486-8777
CS Fax: 6481-6900
Sales Fax: 6482-7555
Updated: 31 Jan 2018

Application & Agreement For Additional Service(s) changes/Termination Of Existing Services(s)** (FORM C)

Section 1: Applicant's Particulars

Company Name or Personal Name *Mr/Miss/Mrs/Ms/Mdm/Dr. (delete where applicable)**	Name of Authorised Personnel/ Department / Designation	
	Contact Number	Fascimile
GRID Account Number	Email	Handphone Number
IMEI / SIM ID (Existing)	Fleet ID (Existing)	GRID ID (Existing)

Section 2: Application of Additional/ Value-Added Service(s)

☐ Phone Connect ☐ DATA ☐ MotoTalk
☐ Caller ID Restrict ☐ X' Fleet ☐ Special In-building Access
☐ Caller ID Display ☐ WAP ☐ GRID Messaging
☐ Talkie Lock ☐ GRID Track

☐ **Request for Talkgroup(s)**
Talkgroup ID

☐ **Request for Data Service** ☐ **Request for WAP service**

IP Address: ____. ____. ____. ____
Home Page: http://_____
WAP Push ID:_____

Mobile Applications on Talkie Lock Home Screen (Please Tick)[1]							
Dialer	**Messag-ing**	**Flash-light**	**Camera**	**Contacts**	**Gallery**	**Voice Ping**	**Others:**

[1] *By default, the apps listed in the above Talkie Lock section are pre-installed. Please select according if you do not wish to install all default apps. If this section is left blank, all default will be featured on the Talkie Lock Home Screen.*

Request for Changes

☐ **Change of PhoneConnect/Mobile number**
Old Phone Number. 9
New Phone Number. 9

☐ **Change of Talkgroup(s)**
Old Talkgroup ID
New Talkgroup ID

☐ **Change of Rate Plan**
Old Rate Plan :
New Rate Plan :
Phone No. 9

☐ **Change of GRID ID**
Old PTT ID
New PTT ID

☐ **Change of Fleet ID**
Old Fleet ID :
New Fleet ID :

☐ **Reconnection of Service(s)**

Termination of Additional/ Value Added Service(s)

☐ Phone No. ☐ TalkGroup ☐ DATA ☐ GRID Messaging
☐ Caller ID Display ☐ WAP ☐ MotoTalk ☐ X' Fleet
☐ Caller ID Restrict ☐ IDD ☐ Special In-building Access
☐ Talki Lock ☐ GRID Track ☐ VoicePing
☐ TASSTA

☐ *Termination of All services **(1 month Notice is required). Reason: LOST/ DAMAGED/ NO USE/ PREFERRED HP/ OTHER**

*Replacement due to: ☐ Lost ☐ Out of Box Failure ☐ Upgrade ☐ Defects/Damages Promo Code

New IMEI / Serial No. (please paste label below) | SIM Card No

UNDERTAKINGS :

* We/I understand that the minimum subscription period for Service without contract shall be three months.
* We/I understand that GRID's Phone Connect is a value added service and therefore mobile number portability to Singtel, M1 or Starhub is not supported.
* A one month written notice for termination is required.
* An administration fee of $16.05 (w GST) per unit applies for any of above service request.
* Customers who subscribe or terminate VAS- Special In-building Access has to bring their SIM card to GRID office for programming.
* We/I agree to be bound by GRID's Terms and Conditions, and consent to the collection, use and disclosure of personal data, as stated in GRID's website at www.grid.net.sg.
* For Talkie Lock application, please note that GRID will respond to enquiries on general troubleshooting of Talkie Lock application only. This service is based on best effort and resolution is not guaranteed. For third party applications update, customer will need to perform self-update as this is outside Talkie Lock's scope of work.
* There is no third-party application support. Customers are advised to refer to the respective vendor for third party application support.
* We/I agree that there is a requirement to have a Push-To-Talk one-to-one communication service as part of the subscribed services, regardless of the specific subscribed services applied for. Upon the expiry date of any other subscribed services subscribed to, we/I agree to an automatic extension of its subscription of the Push-To-Talk Service, at the charged rates applicable on the date of extension.

Signature : ***Company's Stamp***

Name (if different from above) :
Designation :
NRIC No. :
Date :

Official Use Only
Action By :
Sales Person :
Date :
S/O No :
Total Charges :

Remarks